



O'Fallon Computers

O'Fallon Computer Services

430 Covered Bridge Lane O'Fallon, MO 63368
(636) 980-6472

We Disinfect & Resurrect

Please print legibly

Name: _____ Company Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: () _____ Cell: () _____ Email: _____

Desktop Laptop Laptop Power Supply Operating System: _____ Password: _____

Description of the Problem: _____

By signing and initialing below, you are entering into a contract with O'Fallon Computer Services for repair services to your computer:

Data Recovery Services Initials: _____

- O'Fallon Computer Services can backup data found by our technicians prior to service, *if requested*.
- A **\$60.00 minimum fee** applies for this service.
- O'Fallon Computer Services cannot guarantee the quality or quantity of data recovered, as this is determined by the condition of your hard drive. We will do our best to recover what is available for recovery, but it is always best for you to keep backups of your important data.
- Your computer may need to be taken apart to recover information.

Computer Software Initials: _____

- All operating system reloads will require the customer to reinstall all programs that are not included with the Widows operating system (ex. Microsoft Office, QuickBooks, Quicken, etc.), as well as any programs that require a license.
- Unless requested, O'Fallon Computer Services is not responsible for saving and/or setting up email client information. (ex. Thunderbird, Outlook, Outlook Express, Windows Mail, etc.)

Any computer left with O'Fallon Computer Services for service must be picked up and paid for within 15 days of completion of service. **After 15 days, a \$1.00 per day fee will be incurred for storage.** After 30 days, the computer will become the property of O'Fallon Computer Services.

Signature: _____ Date: _____

Phone (636) 980-6472 / Email: anthony@ofalloncomputers.com / Internet: www.ofalloncomputers.com

Space for Technician's Use Only: Date Completed: _____

Tune-Up Reload Windows 10 Upgrade Part(s) Replaced: _____

Onsite _____